

Message from the SBSC 2012 Program Committee Chairs

We are pleased to present the proceedings of the Ninth Brazilian Symposium on Collaborative Systems (SBSC 2012), held in the city of São Paulo, state of São Paulo, October 15–18, 2012. The SBSC is the premier Brazilian scientific event that promotes the discussion on the development and usage of systems that provide support for collaboration among people. Collaborative systems are everywhere. Some current examples include social networks, distributed development environments, virtual worlds, cooperative editors, wikis, knowledge management systems, and communication tools, such as videoconferencing and blogs. With the popularization of these systems, the study of theoretical and empirical studies on the techniques, technologies, and models for the development and usage of cooperative systems becomes even more important.

In its ninth edition, the SBSC is regarded as an important forum for researchers, students, and professionals to discuss the multidisciplinary area also known as computer-supported cooperative work (CSCW). There is an interesting intersection of CSCW with other areas of computer science such as software engineering, databases, artificial intelligence, information systems, human/computer interaction, computer graphics, multimedia systems, distributed systems, hardware and software integration, and other not so obvious areas such as sociology, psychology, education, and management sciences. Collaborative systems are employed in many sectors that are related to professional work, education, and entertainment. SBSC, as a multidisciplinary forum, affords discussions and a rich exchange of ideas among people with different backgrounds. The event has already been held in the cities of Fortaleza, Vila Velha, Rio de Janeiro, Natal, Juiz de Fora, Ribeirão Preto, Belo Horizonte and Paraty–RJ; and it is gradually gaining relevance and visibility in different scientific communities.

The Brazilian Computer Society (SBC) promotes SBSC 2012, which is held in conjunction with the Brazilian Symposium on Multimedia Systems and the Web (Webmedia) and the Brazilian Symposium on Databases (SBBD). This year 67 papers were submitted and only 25 papers were selected for publication, resulting in an acceptance rate of about 37%. The criteria for the selection of the papers were relevance of theme, originality, technical quality, ground assessment, and presentation. Three reviewers assessed each paper. A total of 51 researchers from all parts of Brazil composed the Program Committee. We would like to express our deep gratitude to all of the Program Committee reviewers for their diligent and prompt work and the authors who submitted their papers.

This year, the SBSC is pleased to have Dr. David F. Redmiles (Department of Informatics at the University of California, Irvine), Dr. David W. McDonald (The Information School at University of Washington), and Raquel Recuero (Departamento de Letras da Universidade Católica de Pelotas) as keynote speakers.

We appreciate and thank them for their interest and availability to share their knowledge.

Finally, in the first day of the event, a paper development workshop was held. This workshop was chaired by Prof. Gary Olson (University of California, Irvine) with help from Kori Inkpen Quinn (Microsoft Research), David Randall (University of Siegen), David F. Redmiles, and David W. McDonald. The goal of the workshop was to coach Brazilian researchers and help improve their submissions for ACM SIGCHI conferences including CSCW, CHI, and Ubicomp. We would like to thank ACM SIGCHI for the financial support and all the mentors for sharing their expertise.

A special thanks to Prof. Mariano Pimentel (UNIRIO) for coordinating the Workshop on Theses and Dissertations and to Rogério de Paula (IBM Research Brazil) for organizing the panel “Collaborative Systems in Organizations: Experiences, Challenges, and Opportunities.” We also thank Prof. Marco Aurélio Gerosa for the great organizing job for the event.

We would also like to thank Prof. Adriana Vivácqua (UFRJ) and the members of the CESC for their support and trust.

Our thanks to the events’ sponsors, CAPES, CNPq, CGL.Br, NIC.Br, FAPESP, and Google, who provided financial support.

Last but not least, we would like to express gratitude toward all volunteers who were not named but made the SBSC and the other joint events possible.

We really hope that you actively take part in and enjoy the symposium.

Hugo Fuks, *PUC-Rio*
Cleudson de Souza, *UFPA, ITV-DS*
São Paulo, October 2012